## Monmouthshire Single Integrated Plan (2013-17)



## Outcome 5: Vulnerable Families are Supported

"We want all families in Monmouthshire to benefit from positive environments to nurture their children to grow, develop and prosper"

To better support our vulnerable families to feel supported we need to:

- Support our families earlier to prevent them becoming more vulnerable
- Better coordinate support which can react more quickly
- Ensure families know how to access Domestic Abuse support
- Support victims of mail and phone scams and protect vulnerable adults from scams

## **Measure of Success**

No. of Domestic Abuse incidents

	Description of Project / Programme	Action	Person Responsible	How Much / How Often	How Well
A	JAFF JAFF is an early intervention / prevention project working with families to reduce their level of need and prevent escalation of need into crisis by supporting families to coordinate their own support for their own needs  Outcomes are measured using a	Deliver training sessions to increase the range of different professionals and agencies referring into the JAFF service to ensure referrals are appropriate	Kirstin Major	6x yearly training sessions – JAFF implementation	No. of attendances at training courses  No. of families appropriately referred to JAFF  No. of families inappropriately referred to JAFF  Feedback forms
	distance travelled tool  1. Working age people in low income families gain, and progress within, employment  2. Children, young people and families, in or at risk of poverty, achieve their potential  3. Children, young people and families are healthy and enjoy wellbeing  4. Families are confident, nurturing, resilient and safe	Facilitate multi-agency meetings (MAMS) across 4 secondary schools and via an early year's panel	Kirstin Major	Monthly MAMS meetings Monthly early year's panel	No, of MAMS meetings supported
		Support and deliver Team Around the Family (TAF) intervention		TAF meetings (monthly)	No. of families receiving a TAF Plan
		Facilitate a multi-agency overarching JAFF management group to: - monitor and support the implementation of JAFF - provide a multi-agency overview of the service - support and overcome barriers and issues faced - provide an effective service and achieve desired outcomes for families in Monmouthshire	Kirstin Major / JAFF Management Group	Quarterly meetings	No. of JAFF cases closed with successful outcomes utilising the Distance Travelled Tool
В	VAWDASV  1. MAC  To ensure sustainability of the Multi Agency Centre for victims of Domestic Abuse  Within VAWDASV Bill: Guidance A&B	1.1 Continue to provide a wide range of services co located the MAC     1.2 Ensure all persons attending the centre undertake a needs assessment and where necessary a DASH risk assessment	Jointly: Jacqueline Hay (Llamau) / Bev Garside (Manager W.Aid) Kirsty Aplin (IDVA)	No. people called the MAC: 2013/14   2014/15   2015/16	High Risk No % women/men feel safer IDVA: 14/15 : 76% / 0   15/16: WAID: 14/15 : 100% / 0   15/16: No % Women /Men risk has reduced IDVA: 14/15: 100% / 0   15/16:

Description of Project / Programme	Action	Person Responsible	How Much / How Often	How Well
			No, of DASH assessments undertaken by MAC coordinator 2014/15:  No. of new referrals to agencies post DASH completed 2014/15: 2015/16  No. of agencies based at MAC 2014/15: 7 2015/16:  No. of agencies using MAC facilities 2014/15: Unknown 2015/16:	WAID: 14/15: 100% / 0   15/16:  No % Women /Men cessation of abuse IDVA: 14/15: 69%   15/16: WAID: 14/15: 82%   15/16:  No % Women/men quality of life has improved IDVA: 14/15: 49%   15/16: WAID: 14/15: 100%   15/16: WAID: 14/15: 100%   15/16: Medium / Standard Risk No % women/men feel safer 25:3.5%   109:100% No % Women/Men risk has reduced 23:92%   105:96% No % Women/men cessation of abuse 20:80%   25:23% No % Women/men quality of life has improved 22:88%   32:100%
2. Training Framework  To ensure Monmouthshire agencies embed the National Training Framework (NTF) within their organisation and send staff on appropriate level training. There is a Pan Gwent training Sub group which will be centrally assisting embed the NTF at level 1 and coordinating all of the other levels of training (1-6).  Within VAWDASV Bill: Guidance C,D&F	2.1 Level 1 training / e-learning is embedded across all public bodies  2.2 Key Partners employees' attend level 2 & 3 training: Police, social service adult and Children, Primary can secondary Schools, Housing associations —Charter / MHA /Melin and Housing options.	Chair VAWDASV Board- Philip Hobson request Monmouthshire staff training data from Children Safeguarding Board Administrator: 6 monthly report to SMG	No. staff undertaken Level 1 training 2014/15: 109  No. staff attended Level 2 training 2014/15: 97  No. staff attended Level 3 training 2014/15: 70	Level 2 Training Outcomes Q1 – more aware of complex effects on adults 2013/14: 100%   2014/15: 94% Q2 – more aware of complex effects on children 2013/14: 87%   2014/15: 84% Q3 – more confident to identify DA 2013/14: 94%   2014/15: 85% Q4 – more aware of support available 2013/14: 87%   2014/15: 96% Q5 – trainer extremely knowledgeable

	Pescription of Project / Programme	Action	Person Responsible	How Much / How Often	How Well
					2013/14: 80%   2014/15: 83% Q6 – more confident to discuss with Service Users 2013/14: 86%   2014/15: 96%  NOTE: The above data was collected locally by R. Allen – the 2015/16 training for level 1, 2 and 3 will be evaluated centrally by the Safeguarding children's board admir
Er De	. DACC/MARAC  nsure all Agencies are signed up to the romestic abuse Conference call (DACC) in Monmouthshire	3.1 Police, Social service- Adult and Children, Housing associations, Probation, DA providers and IDVA all participate on the DACC	VAWDASV Chair request DACC data 6 monthly from Insp PPU. Report to: SMG	No police incidents / no DACC discussed Monmouthshire  2012/13: 1008:703 – 70% 2013/14: 886:665 – 75% 2014/15:	% DA incidents discussed on DACC 2012/13   2013/14   2014/15 70% 75%  % Repeat victims / perpetrators  % Repeat / serial perpetrators  (Aligned to DACC/MARAC Gwent performance framework)